Refund Request Policy

South Four Soccer
Effective Date: July 2026

Refund Request Policy

House League Programs U3-U12 & Technical Session may request a refund, minus a $25 administration fee per player by submitting the on-line Refund Request Form.

CMSA Programs U7-U19 may request a refund, minus a $50 administration fee, to all registrants, by submitting the on-line Refund Request Form. NO refunds will be permitted after the CMSA team registration deadline set out by CMSA, other than in the case of Player placement, Medical or Covid.

Player Placement: Players who do not receive placement on an age-appropriate team (the age group they should belong to based on their date of birth) will be given a full refund if requested.

Medical: In an event that a player suffers a season-ending injury in the first half of the season (determined by the number of games played by their team prior to the date the club receives notification of the player's injury), a pro-rated refund may be granted. To apply for a partial refund due to injury, please fill in the on-line Refund Request Form along with a scanned doctor's note, clarifying the nature of the injury and the duration of the expected recovery time. Refunded players will be removed from team rosters. No refunds will be granted following the halfway point of the season (determined as stated above).

Covid: South Four recognizes that the COVID19 is an incredibly unique situation for everyone.

Therefore, if the House League & CMSA (Calgary Minor Soccer Association) League Play programs and/or in-person practices happen to be permanently cancelled by our governing bodies (CMSA, AHS or ASA), and we are unable to deliver our program to registrants related to COVID19, South Four is committed to offering Credits or Refunds to our members and will be based on a pro-rated basis on how much of the program had been delivered. Covid refund and/or credit requests will be clearly communicated to our membership.

Our existing refund policy stands for members who are currently registered with us and wish to withdraw their registration anytime during the season. Refund Request Forms can be found on our website under the tab RESOURCE CENTER

PLEASE NOTE: Please submit all completed requests to info@southfoursoccer.com. The timeline for receiving a refund will be **2 to 4 weeks** from receipt of the refund request.